

Electronic Acknowledgement Receipt

EFS ID:	6411122
Application Number:	10668043
International Application Number:	
Confirmation Number:	7296
Title of Invention:	System and method for facilitating customer service utilizing embedded client feedback links
First Named Inventor/Applicant Name:	Martha L. Denham
Customer Number:	26389
Filer:	Kevan L Morgan/Patricia Gribble
Filer Authorized By:	Kevan L Morgan
Attorney Docket Number:	121122
Receipt Date:	06-NOV-2009
Filing Date:	22-SEP-2003
Time Stamp:	17:48:19
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	yes
Payment Type	Credit Card
Payment was successfully received in RAM	\$810
RAM confirmation Number	4158
Deposit Account	031740
Authorized User	CHRISTENSEN, O'CONNOR, JOHNSON & KINDNESS
The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:	
Charge any Additional Fees required under 37 C.F.R. Section 1.17 (Patent application and reexamination processing fees)	

File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
1	Request for Continued Examination (RCE)	21122_RCE.pdf	986564 Sha1fb733ec5a29e757369815e8d81225f8721760c	no	3

Warnings:**Information:**

2	Fee Worksheet (PTO-875)	fee-info.pdf	30089 c4c981410511cf1ec0c1079fb0302d7a30c1f dd7/	no	2
---	-------------------------	--------------	--	----	---

Warnings:**Information:**

Total Files Size (in bytes):

1016653

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.

New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.